## **Updated Protocol for addressing Refereeing Decisions**

Dear BMBA players and parents,

We would like to share some important updates with you all about the process for addressing Refereeing decisions within our competition.

## **CODE OF CONDUCT**

- Players and spectators are asked to respect our referees and their professionalism by accepting their decisions in good faith.
- Players, team managers or designated representatives (1 person only) from each team may approach the **Court Supervisor** during a time out or before/ after a game in a calm and fair manner to give feedback or make a complaint.
- Parents or spectators who wish to give feedback or make a complaint, are asked to speak directly to the **Court Supervisor** at an appropriate time or send an email to the BMBA email: bluemountainsbasketball@gmail.com
- If you approach a referee during or after a game you will be immediately directed by the referee to speak to the Court Supervisor.
- If spectators, parents, coaches and players do not uphold this expectation, you will be asked not to attend games.

## **ABOUT OUR REFEREES**

- Our competition cannot exist without referees and we struggle to get enough referees to accommodate our entire competition.
- All our referees have completed referee training courses. Some are at beginner level and some are fully qualified referees.
- Our referees are not biased towards or against any individual players, however they are human and sometimes make mistakes which happens at all levels of sport, including professional sport.
- The majority of our referees are teenagers, and the majority of complaints are made by adults with an emotional investment in the game's outcome. This is one of the reasons we deem it inappropriate for complaints to be made directly to our referees.
- Referees on average have to make 1500 decisions during a typical game. It's a complex job!

## ABOUT BMBA COMMUNITY SPORT MODEL

- All BMBA Committee Roles are filled by volunteers who are people like you, with jobs families and many other commitments.
- Before you complain about Referees or any other issue, ask yourself, if there is something you personally can do to resolve the issue or make our club work better?

Above all, **please remember**, this is community sport and is intended to be enjoyable for all. Winning is only one part of the bigger picture.

Thanks for your understanding. BMBA